

HD Supply Jobs in San Diego CA

A. Lead Collections Associate

HD Supply

Santee, CA

Job ID: 2021-42845

Remote Position? No

Full-Time

Job Description & Qualifications:

Responsible for administering and providing guidance and resolution for a wide variety of collection functions. Verify, research, and resolve issues regarding billing and posting variances. Provide oversight for day-to-day activities of the team.

Major Tasks, Responsibilities, And Key Accountabilities:

- Ensures compliance with established guidelines, reviews and monitors credit sources, credit files, customer applications and delinquent accounts.
- Provides oversight to the process of gathering, compiling, and maintaining basic credit information.
- Maintains records on credit risks, delinquent accounts and incomplete files.
- Sets up and/or obtains approval to set up accounts.
- Responds to all communications and requests for assistance from the field in a timely manner.
- Reviews and submits adjustments and write-offs to management in accordance with company policy.
- Serves as mentor and trainer for junior team members.

Nature and Scope:

- Problems are typically difficult and/or high impact. Troubleshoots complex support or operational problems for junior level associates.
- Under limited supervision, independently resolves issues and applies a variety of methods to develop customized solutions. May lead the daily operations of a department or team. Work typically involves infrequent review of output by a supervisor or direct customers of the process.
- Assists with supervisory duties but does not have hiring/firing authority. Trains, delegates tasks, and reviews the work of junior level associates.

Work Environment:

- Located in a comfortable indoor area. Any unpleasant conditions would be infrequent and not objectionable.
- Most of the time is spent sitting in a comfortable position and there is frequent opportunity to move about. On rare occasions there may be a need to move or lift light articles.
- Typically requires overnight travel less than 10% of the time.

Education And Experience:

- Technical certification or associate degree may be required in some areas. Generally 7+ years of experience in area of responsibility.

Preferred Qualifications

Preferred Qualifications & Job Specific Details:

- 3+ years progressively responsible credit and collections experience.
- Supervisory experience preferred.
- Familiarity with accounting principles and practical application within the collection environment.

B. Warehouse Associate II

HD Supply

7411 Goen Pl, San Diego, CA 92120

Type : Full-Time, Non-Exempt

Pay: \$17.00/Hr. (Approx. 45 - 60 hrs./week)

Benefits : Medical, Dental, Vision, 401(k) and a robust wellness program

Shift: Day Shift, 12PM Shift Start Time, Monday - Friday, Weekends off.

Job ID: 2021-42543

Remote Position? No

Company Overview

Warehouse CasePicker (Must have experience operating a Order/Cherry Picker and Electric Pallet Jack)

Now Offering a \$500 sign-on bonus (paid after 90 days!)*

Typical Duties Include But Are Not Limited To:

- Operate an Order Picker/Cherry Picker while following company procedures to select, move, or transport product throughout the warehouse.
- Use a Voice Pick (Jennifer) headset technology to seek out and confirm product locations and quantities.
- Select orders, verify stock and inventory levels, and assist other areas of the warehouse with achieving production (lines per hour) goals.

Qualifications:

- Must have at least 6 months of experience operating an Order/Cherry Picker and Electric Pallet Jack
- 18+ years of age
- Able to pass a drug test
- Able to do things like lift up to 50lbs, walk, move, push, and pull product throughout the day
- Must be able to read, write, and speak English fluently
- Ability to work independently or as part of a team
- Ability to work at a fast pace while standing, walking, bending over, and reaching

Job Description & Qualifications

Responsible for specialized warehouse tasks in receiving, inventory, customer service, and/or order processing.

Major Tasks, Responsibilities, And Key Accountabilities:

- Receives, counts and records shipment data into the system. Matches packing list information to actual packed merchandise. Prepares packages/merchandise for storage.
- Record receiving data using computer.
- Pack, unpack, and mark stock items, using identification tag, stamp, or electronic marking tool or other labeling equipment
- Identify incorrect/short shipped items and immediately notify supervisor.
- Deliver products, supplies, and equipment to designated area. May operate forklift or other machinery in order to complete tasks.
- Verify computations against physical count of stock. Examine and inspect stock items for wear and defects.
- Maintains condition of work area (i.e. free of trash, product in correct location, etc.). Follows company safety policies and procedures and encourages other associates to do the same.
- May perform order layout and make changes to carriers or picking method. Performs other duties as assigned.

Nature and Scope:

- Refers complex, unusual problems to supervisor.
- Under general supervision, exercises some judgment in accordance with well-defined policies, procedures, and techniques. Work typically involves regular review of output by a senior coworker or supervisor.
- None.

Work Environment:

- Align parts and secure in place using clecos or tooling/hand clamps
- Check for good edge margins and alignment
- Shim and/or trim parts as required
- Select drill bits, reamers and/or countersinking tools for pilot and full size holes
- Locate, drill pilot holes using drill motor and proper size drill bit(s)
- Drill, ream, countersink full size holes in parts/assemblies, in proper sequence and to correct size using drill motor
- Set countersinking tools to proper depth as required
- Disassemble parts and deburr holes using chip chasers, deburring tools, and files to prepare for installation of fasteners
- Load and unload ovens to bond detail parts to assemblies
- Handle and dispose of hazardous materials in approved manner
- Determine and obtain correct type and size fasteners
- Cold work holes to prepare for close tolerance fastener installation
- Install bushings into housings using arbor press and/or hydraulic puller
- Apply liquid nitrogen to facilitate installation of bushings
- Install fasteners in correct sequence per drawing, using correct tools (e.g., rivet gun and bucking bar, drill motor, power screwdriver, C-squeeze, ratchet wrench, nut runner)
- Check work after completion of each operation in job and/or completed job to ensure it is complete per drawing

BASIC QUALIFICATIONS:

- High school diploma or equivalency certificate
- 2+ years of experience using hands tools in the aerospace, manufacturing, marine or automotive industry

PREFERRED SKILLS AND EXPERIENCE:

- Experience with reaming, honing and/or countersinking of uniform close tolerance holes in proper sequence while using the correct tool for the job (e.g., rivet gun and bucking bar, drill motor, power screwdriver, "C" squeeze, ratchet wrench, nut runner)
- Experience reading and interpreting engineering drawings, an understanding for drawing symbols, flag notes and general notes
- Experience working with composites
- Ability to follow written and verbal instructions, read SOPs (standard operating procedures)
- Attention to detail and accuracy while working within a fast-paced production environment

ADDITIONAL REQUIREMENTS:

- Standing for long periods of time, climbing up and down ladders, bending, grasping, sitting, pulling, pushing, stooping, and stretching are generally required to perform the functions of this position
- Able to lift and carry up to 25lbs. unassisted
- Able to climb ladders and work in tight spaces
- Willing to work all required shift hours, overtime and weekends as needed

B. COMPOSITES TEST SPECIALIST - 2ND SHIFT

SpaceX

Hawthorne, CA

SpaceX was founded under the belief that a future where humanity is out exploring the stars is fundamentally more exciting than one where we are not. Today SpaceX is actively developing the technologies to make this possible, with the ultimate goal of enabling human life on Mars.

Our rapid growth has created opportunities for Test Specialists to join our Production Test group, supporting testing of components and assemblies of the Falcon and Dragon vehicles. The Production and Test group operates custom test stands and test fixtures, and Test Specialists are responsible for executing and recording results of test procedures developed by SpaceX. Depending on experience and capability, Test Specialist will have an opportunity to undertake a variety of tasks.

RESPONSIBILITIES:

- Work with engineering to develop and document test procedures.
- Perform tests according to procedure.
- Maintain schedule, communicate test status and results.
- Troubleshoot electrical, pneumatic and hydraulic systems.
- Identify and implement process improvements.
- Test anomaly investigation and resolution.
- Maintain database of test results.
- Provide test technician support for production test group.
- Setup and checkout of test hardware and instrumentation.
- Execute and run tests (static, pressure proof, leak, thermal, etc.) per test plan and document results.

BASIC QUALIFICATIONS:

- Bachelor's degree or 3+ years of experience in a manufacturing environment.

PREFERRED SKILLS AND EXPERIENCE:

- Knowledge/experience with actuators and plumbing (hydraulic/pneumatic - both set up and operation of these systems).
- Some college coursework.
- Knowledge/experience with pressure systems cryogenic (gaseous and liquid).
- Knowledge/experience with hydrostatic systems.
- Knowledge/experience working with electrical components and/or systems.
- Knowledge/experience assembling electrical connectors.
- Knowledge/experience of strain gage installation
- Cleanroom experience is a plus.
- Bachelor's degree is a plus.

ADDITIONAL REQUIREMENTS:

- Must be available to work all shifts, overtime and weekends as needed.
- This role is a 2nd shift role starting around 2 pm or 3 pm (subject to change).
- Must be able to stoop, bend, crawl, and able to maneuver in tight spaces.
- Must be able to lift up to 25lbs. unassisted.

C. DEBURR TECHNICIAN

SpaceX
Hawthorne, CA

SpaceX was founded under the belief that a future where humanity is out exploring the stars is fundamentally more exciting than one where we are not. Today SpaceX is actively developing the technologies to make this possible, with the ultimate goal of enabling human life on Mars.

The Deburr Technician is a critical part of our machining team. The technician in this role will be responsible for the final finishing of all parts, pieces and components coming out of our CNC machining areas. Strong attention to detail and the ability to stand and concentrate for long periods of time are required for this position.

RESPONSIBILITIES:

- Grind, file, or sand surfaces of metal items, utilizing a variety of hand tools, power tools, and machines
- Examination of surfaces in order to find defects
- Removal of defects and smoothing of uneven surfaces
- Cleans and organizes work area
- Install aircraft grade hardware such as STI

BASIC QUALIFICATIONS:

- High school diploma or equivalency certificate
- 1+ years of professional work experience deburring, grinding, or machining metal items

develop a team of salaried and hourly talent. You will be responsible for engaging your team during their shifts to maintain the highest levels of safety, quality, attendance, and performance. To achieve this, managers are expected to provide their team with the tools needed for success while driving improvements in productivity and efficiency through data-driven decisions and analytical problem-solving. You will also play a key role in maintaining our customer expectations to ensure customer orders are delivered at the right time, to the right location.

Our Operation's workflow has three major components: First mile - where the product is housed and ready for order; Middle mile - where the order is hauled to your area; and Last mile - when the product is delivered to the customer's door. Please note that all workflows have slight building variations, but one thing is constant: our vision and dedication to the customer.

Key Responsibilities And Job Elements:

- Support, mentor, and motivate your salaried and hourly workforce
- Lead large-scope projects with site and regional impact
- Build and execute productivity plans through forecast reviews, determining productivity requirements, and partnering with other Leaders to load balance
- Manage safety, quality, productivity, and customer delivery promises
- Collaborate with all support teams including Safety, Engineering, Loss Prevention, Quality Assurance, Human Resources to develop plans to meet business objectives
- Lift up to 49 pounds and frequently push, pull, squat, bend, and reach
- Stand/walk for up to 12 hours during shifts
- Work in an environment where the noise level varies and can be loud
- Work in an environment that is subject to variable temperatures and weather (delivery stations include outside loading departments)
- Continuously climb and descend stairs (applies to sites with stairs)

Our fulfillment network launches new Operations sites every year, providing various opportunities for your professional growth. We hire Operations Managers based on location preference and the business' current openings.

Basic Qualifications:

- A Bachelor's Degree or 2+ years Amazon (blue badge/FTE) experience
- 3+ years of direct management experience for employees and their performance
- Work a flexible schedule/shift/work area, including weekends, nights, and/or holidays

Preferred Qualifications:

- Experience managing a team of 2+ salaried employees and 70+ indirect employees
- Experience scoping, leading, and implementing process improvements through: Lean process, Kaizen, and/or Six Sigma.
- Demonstrated problem solving skills and analytical skills
- Excellent customer service skills, communication skills and interpersonal skills
- Track record of meeting or exceeding department performance goals
- A Bachelor's or Master's degree in Engineering, Operations, Supply Chain/Logistics, or a related field.
- Experience in: military, manufacturing, automotive, biotech, electronics, energy, instrumentation, machinery, defense/aerospace, medical, cosmetics, production, or distribution environments.

Patrick Mireur
Sr. Recruiter-Military Recruitment
mireurp@amazon.com

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Recruiter
CyberCoders
San Diego, CA
Full time

Corporate Recruiter
Johnson Service Group
Remote
Full-time

Johnson Service Group is seeking a Corporate Recruiter for a 12 Month contract assignment. Our client is in the Healthcare Industry and this role will be responsible for providing the highest level of recruitment services to business partners. This position delivers high quality professional and executive level candidates and advances the customer's Employment Brand across numerous markets and professional associations while guiding hiring managers and candidates through the selection process. Will perform full lifecycle recruiting and maintain excellent relationships with business partners and candidates.

Essential Functions:

- Partner with leadership to identify personnel needs, workforce planning strategies, and search assignments.
- Write complete and detailed search assignments ensuring an understanding of job responsibilities and business requirements.
- Develop and maintain a network of contacts to help identify and source qualified leaders.
- Leverage online recruiting resources, cold calling, and in-house ATS to identify and recruit top talent.
- Create and foster relationships with colleges and diverse professional organizations to attract and recruit alumni.
- Review and pre-screen candidate resumes and credentials for appropriateness of skills, experience, and knowledge in relation to position requirements.
- Interview all candidates presented to hiring managers, prepares candidates for interviewing with the customer and specific hiring managers by providing detailed information on the company, our business strategy, department background, , and expectation setting.
- Organizes, leads, and documents post-interview debrief/feedback with interview teams and candidates.
- Extends offers of employment to selected candidates under direction of hiring manager and within the organizations comp guidelines.
- Manages the presentation, selection, offer, negotiation, closing, and administrative components involved in full lifecycle recruiting.
- Maintain accurate and well-ordered documentation on all candidate searches, hiring manager interactions, and other recruiting activities to ensure a thorough audit if required.
- Uses effective communication approaches that include proactively keeping others informed, appropriately expressing ideas and thoughts verbally and in written form, and timeliness.
- Develops an effective pipeline of key talent potentially available for immediate hire as succession planning needs dictate.
- Stays informed of trends and innovative recruiting techniques in order to be competitive in state-of-the-Art recruiting practices.
- Supports diversity, equal opportunity, and affirmative action objectives of the client.

Required Knowledge and Skills:

- An expert level of knowledge in all full lifecycle recruiting components including, but not limited to, sourcing, qualifying, networking, assessing, legal, job analysis, wage and salary trends, relationship management, and due diligence.
- Must be able to manage competing demands, accept criticism and constructive feedback, while being extremely adaptable and flexible.
- Excellent cold calling skills
- Knowledge and extensive past use of a web-based applicant tracking systems.
- Excellent project management, writing, and oral communication skills are required.
- Ability to present new recruiting concepts to HR leadership.
- Ability to build search assignment abstracts from client engagement discussions and forms.
- Ability to develop business cases and service requirements, while creating and managing strategic alliances.
- Demonstrated ability to recruit for a broad/deep range of positions.
- Demonstrated ability to function/recruit on a national, multi-location level.
- Ability to handle sensitive and confidential information appropriately.
- Intermediate knowledge of Microsoft Office Suite of applications and the use of email.
- Must have the ability to quickly learn systems, processes, and procedures.

- Must be able to quickly assimilate technical information and build solutions to the optimal balance of meeting business needs, beating competitors, and operating within financial resource constraints.
- Strong organizational and interpersonal skills.
- Demonstrated ability to command the attention and respect of senior level leaders.
- Self-motivated, highly organized, and detail oriented.
- Ability to establish and maintain working relationships with employees, applicants, and recruitment agencies.
- Professional demeanor with strong ethical standards and ability to adapt to change.
- Proven ability to work in a fast-paced, demanding environment, on multiple projects simultaneously both as a team member and individually.
- Ability to guide, direct, and motivate employees, applicants, and external business relationships.

Basic Qualifications:

- Bachelor's Degree in related field
- A minimum of three (3) years of experience in the staffing industry, similar recruitment environment, or in the area of strategic recruitment and planning.

Work Conditions:

- Remote
- Irregular Work hours due to multiple time zones

Company Description

At JSG, we understand people and it's our mission to help our clients reach their goals by being able to hire talented people.

Cathy Kennedy
Sr. Account Executive
cathy9545@sbcglobal.net

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Government Affairs Senior Manager, Navy Programs, San Diego
Lockheed Martin
San Diego, CA
Full time

Specific Duties Include:

This position will report to the Director, Naval Aviation Programs, in a supporting role for all aviation programs. This person will support programs from all four of Lockheed Martin's business areas.

- Act as a Lockheed Martin Government Affairs (LMGA) representative for all Naval Aviation programs to include capture programs, keep sold programs, and new opportunities.
- Act as the LMGA representative for PEO Space Systems and Naval Aviation programs within PEO C4I to include capture programs, keep sold programs and new opportunities.
- Interface with and support Lockheed Martin business area counterparts in Rotary & Mission Systems, Aeronautics, Missiles & Fire Control, and Space Systems.
- Arrange customer meetings and conferences to facilitate business area presentation of product development plans, proposals, reviews, sustainment initiatives and capability improvements.
- Coordinate with the business areas and appropriate corporate/LMGA staff on all customer contacts, briefings and communications directed to LM customers in the San Diego, CA area.
- Coordinate with the Director, Naval Aviation Programs, to maximize business opportunities on current Navy programs.
- Coordinate with the Director, LMGA San Diego Field Office, to ensure synchronization across all programs in support of Lockheed Martin.
- Work various sustainment issues as required on Lockheed Martin new or legacy aircraft.
- Participate in business development and aviation activities, as required, to include tradeshow and aviation-affiliated organizations.
- Travel as necessary to support LM business activities.

Headquartered in Bethesda, Maryland, Lockheed Martin is a global security and aerospace company principally engaged in the research, design, development, manufacture, integration and sustainment of advanced technology systems, products and services.

Bill Stolowski
Talent Specialist
William.T.Stolowski@lmco.com

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AWS Pre-Sales Solution Architect (Central)

Rackspace Technology
United States, Remote
Full time

About the job:

The Pre-Sales Solution Architect will build a professional relationship with mid-market customers, acting as their trusted advisor and helping them with decisions related to strategic and technical direction for migration and transformation initiatives.

The ideal candidate is an AWS expert that can meet the following requirements:

- Develop deep professional relationships with clients and act as a trusted technical advisor for client executives.
- Act as an AWS and technology evangelist, providing vision and inspiring customers throughout their journey.
- Educate businesses on ways cloud technologies can drive innovation, challenge traditional views and perspectives limiting organizational transformation, and provide high-level visionary and “art of the possible” consulting for executives and other high-level leaders within your assigned accounts.
- From time to time, assemble teams of Subject Matter Experts (SMEs) from the delivery teams, to deliver deeper education to customers and demonstrate both internal and AWS capabilities.
- Help develop business cases and roadmaps for cloud adoption, migration, transformation and innovation initiatives, advise clients on costs and support budget planning activities.
- Write formal project proposals and statements of work that capture the customer’s requirements, propose solutions that meet their business and technical objectives, and estimate the effort required to execute projects aimed at specific goals and target outcomes.
- Act as the technical liaison between our customers and our internal teams during the pre-sales process.
- Partner with our practice leaders to improve our offerings by understanding the future of technology, market fit, and competition.
- Become a thought leader by educating and sharing best practices, building deep relationships with technical leaders, running customer workshops, contributing to publications, white papers, conferences, etc.
- Partner with the delivery teams to follow progress on active engagements and proactively manage critical issues that may create risk for the customer.

Qualification requirements:

- Solid understanding of cloud-native technologies and best practices broadly and proven knowledge of the AWS platform and services.
- Previous experience designing and deploying solutions in AWS is required.
- 7+ years of experience working in software or information technology is required, with 2+ years of professional services experience preferred.
- Ownership of client relationships at senior management level within the mid-market space.
- Demonstrated ability to convey technical concepts to a non-technical audience.
- Direct experience executing a successful business transformation project with measurable results, technical delivery, team leadership, and senior client relationship management is a huge plus.
- Ability to travel up to 30%.
- AWS Solution Architect Professional Certification is preferred.

- Bachelor's degree is required.

At Rackspace Technology, we accelerate the value of the cloud during every phase of digital transformation. By managing apps, data, security and multiple clouds, we are the best choice to help customers get to the cloud, innovate with new technologies and maximize their IT investments. As a recognized Gartner Magic Quadrant leader, we are uniquely positioned to close the gap between the complex reality of today and the promise of tomorrow. Passionate about customer success, we provide unbiased expertise, based on proven results, across all the leading technologies. And across every interaction worldwide, we deliver Fanatical Experience TM — the best customer service experience in the industry. Rackspace has been honored by Fortune, Forbes, Glassdoor and others as one of the best places to work. Learn more at www.rackspace.com.

Lauren (Hadley) Piva, PHR
 Advisory Recruiter
lauren.piva@rackspace.com

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SAIC Jobs in SoCal

A. System Engineer II – Launch Site
 SAIC
 El Segundo, CA
 Full time

SAIC is currently looking for a System Engineer II – Launch Site to support systems engineering and integration (SE&I) activities for the Launch Enterprise at SMC in El Segundo, CA! Space and Missile Systems Center (SMC) is the center of technical excellence for developing, acquiring, fielding, and sustaining military space systems.

Key aspects of this oversight will include the following:

- Requirements Validation
- Test & Integration
- Launch Vehicle, Payload and Launch Site Integration
- Day of Launch Activities
- Launch Mission Assurance activities, in cooperation with FFRDC
- Launch Integration Scheduling
- Coordination with launch vehicle providers, satellite developers, associate contractors, FFRDC, and launch program office teams

Job Specific Responsibilities:

- Ensure designs fully support requirements and are consistent with customer budget, schedule, risk profile and organizational/system constraints
- Analyze and review designs and test plans, processes, procedures, functional and data requirements analysis, system analysis and verification, and documentation preparation for complex systems.
- Areas of specialization include guidance and navigation systems, control systems, communications systems, digital communication protocol, electrical power distribution, control and transmission devices, signal processing, instrumentation, electromagnetic compatibility and interference, electrical interfaces, avionics electronics, and electrical ground support equipment.
- Other areas of specialization include test tools, engines, mechanical devices, turbines, propulsion and fluids, materials and properties, contamination control, ordnance, mechanical ground support systems, life support systems, and environmental control.

Qualifications

Required Education & Experience:
 Secret Clearance Required

Bachelors (STEM) and eight (8) years or more of related experience as system engineer, technical PM or other related areas. Individual must possess working knowledge of space launch systems and processes. Individuals in this role must have an understanding of launch vehicle processes and practices, launch site preparations flow and day-of-launch procedures. Also, the individual must have a general understanding of the NSSL vehicle launch interface requirements, launch transportation and processing requirements.

- Participated with senior managers to establish plans and objectives
- Ability to recommend/make decisions on administrative or project work matters and ensures effective achievement of program, project, or organizational objectives

Desired Education & Experience:

Masters in STEM field

INCOSE Certification

Work proficiently on unusually complex technical problems and provide solutions which are highly innovative and ingenious

Space and Ground systems experience

Launch Site systems/activities experience

B. C4I Systems Engineer

SAIC

San Diego, CA

Full time

SAIC is looking for a C4I Systems Engineer to support system and component level development on a Navy system. Work is to be performed in San Diego, CA. This is an ideal position for someone with experience designing shipboard Information Systems. The candidate will have broad knowledge across aspects of system design to include system drawings, architectures, networking, interfaces to external systems, shipboard environmental aspects, and PC Operating Systems/software. The preferred candidate will have experience in evolving a system from conception to sustainment in the NAVWAR/PEO C4I environment.

- Create, coordinate, and manage changes to engineering artifacts to include Rack Technical Data Packages, Installation Requirements Drawings, Device Interconnect Drawings, Bill of Materials, NAVWAR Engineering Change Requests, and CANES Service Request Forms. Review and provide feedback for Ship Installation Drawings.
- Work with MBSE modelers to develop system models.
- Work with engineers to detect and resolve system, component or design issues.
- Configure, troubleshoot and maintain networked and standalone computing equipment.
- Install and remove software that may require the advanced configuration of network devices and applications.
- Assist with documentation including Ship Specific Configuration (SSC) for computer devices (Windows 10 Workstation and Network devices).
- Perform operational support and development for system environments and provide product recommendations for security technologies.

Qualifications:

EDUCATION AND EXPERIENCE Bachelors and nine (9) years or more experience; Masters and seven (7) years or more experience ; PhD or JD and four (4) years or more experience.

- INCOSE, CSEP, or ASEP
- Knowledge of Windows Desktop OS.
- 4 years of operational experience coupled with current certifications will be considered in lieu of degree.
- Active Secret Security Clearance with ability to obtain TS/SCI

C. Service Desk Agent Level 1

SAIC

San Diego, CA

Full time

We are currently seeking a motivated, career and customer oriented Service Desk (L1) Agent to join our team to begin an exciting and challenging career with SAIC in San Diego, CA.

SAIC is part of a larger team providing support to the Navy's Service Management, Integration and Transport (SMIT) This program is responsible for maintenance and modernization of one of the largest combined networks in the world comprised mainly of the Navy and Marine Corps. SAIC is tasked to provide Tier 0 and Tier 1 end-user support services to more than 600K users and 400K+ hardware devices at over 1,600 sites in the U.S. and around the world. The Service Desk is the single entry and delivery point for the provisioning of end user support and manages and coordinates the handling of incidents, problems, non-Service Catalog Requests, and Service Catalog Requests with end-users and IT groups for both unclassified and classified networks. Overall, the SMIT program provides services that implement an enterprise-wide capability for effective and integrated operations, oversight, responsibility, and accountability for Navy and Marine Corps networks into a converged enterprise IT services business model, and support DoD agency/military department (MILDEP) convergence to the same enterprise IT services.

Duties and Responsibilities:

An IT Service Desk Specialist routinely called a Service Desk/Help Desk Level 1 (L1) Agent is the initial point of contact for customers via telephone, email or live chat to provide technical support of hardware, systems, sub-systems and/or applications. The L1 Agent assists end-users/customers in resolving their IT issues accurately and promptly. A L1 Agent takes detailed notes of the problem the user is experiencing, determines steps they can take to resolve the issue, and manages the flow of incoming support requests. This involves asking questions to determine the full scope of the user's issue. The L1 Agent directly interacts with the end-user to resolve the user's technical issues. This may involve remotely accessing the user's computer and making changes to their system and settings by navigating around application menus, or may be required to remote into customer's computer to fix an issue. In other cases, the service desk analyst walks the user through steps they can take to resolve the issue on their own. For relatively simple issues, the service desk agent can quickly devise a solution to the problem without the IT department taking further action. A service desk L1 Agent will troubleshoot network connectivity issues, working with remote employees on a corporate network. An L1 Agent develops and sustains a productive customer relationship, making the customer and their needs a primary focus. An L1 Agent may escalate complex problems to higher-level IT support specialists and experts if they are unable to resolve the issue on their own. They provide supervisors or specialists with notes regarding the problem, steps they have already taken to resolve the issue, and their diagnosis of the user's problem. Throughout the user support process, service desk L1 Agents maintain detailed records of user issues with software and hardware in an IT service management system. These notes can help diagnose and repair complex issues and also provide IT departments with data regarding recurring issues and problems reported by multiple users. By maintaining detailed records, the service desk analyst can also look at a user's history of software or hardware issues and make recommendations to prevent future problems. Service desk analysts support users by performing system tests and updates after they complete their troubleshooting and necessary repairs. This helps to prevent future issues and service interruptions and ensures that troubleshooting and updates have not caused problems elsewhere within the system. They may also walk users through update and installation processes for software and peripherals. Finally, a service desk L1 agent may also support department-wide operations by supporting the creation, editing, and maintenance of IT documents. This can include FAQ documents for users that detail common issues and how to resolve them without opening a help desk ticket, department documents that outline standard operating procedures and practices, and help sheets that can be distributed throughout the organization.

Qualifications

Education / Certification / Security Clearance Requirements:

- US Citizenship
 - A minimum of an Interim Secret clearance or Secret clearance required
 - High school diploma and up to 2 (two) years experience or equivalent required
 - One of the CompTIA certifications CompTIA A+ CE, Network+ CE or Security+ CE certification. or ITIL v3/v4, or HDI
- Support Center Analyst

Additional Experience And Skill Requirements:

- Ability to learn customer support processes and techniques
- Outstanding analytical and problem solving skills
- Demonstrated ability to multi-task
- Excellent oral and written communication skills

- MCP, Dell or other industry identified certifications are preferred.
- Strong knowledge of Network troubleshooting, including connectivity issues, locating IP or TCP/IP addresses, VPN software, supporting remote users.
- Understanding of Active Directory to unlock and reset passwords.
- Proficient with troubleshooting all Windows Operating systems.
- Ability to troubleshoot and resolve email issues, specifically MS Outlook.
- Ability to communicate clearly and professionally, both verbally and in writing.
- Outstanding customer skills, with the ability to empathize and professionally troubleshoot and resolve customer's issues.

D. Technical Support Specialist

SAIC

San Diego, CA

Full time

AIC is looking for outstanding IT candidates to join our Civilian Markets Group in support of the Federal Aviation Administration Integrated Service Center (FAA ISC). SAIC leads the way to provide customer-centric IT Service Management (ITSM) focused on improving service, and leveraging processes and strategies with an emphasis on timely IT services and support.

You will be part of the Tech Dispatch team, responsible for onsite support of incidents and service requests that cannot be resolved remotely by Service Center Staff. In this role you resolve, track, and manage escalated technical problems within Remedy. Travel may be required to support remote FAA sites that do not have local technicians assigned.

Responsibilities:

- Installs software, modifies settings, and replaces hardware as required to resolve the incident.
- Resolves desktop and network issues to restore service.
- Understands premise wiring/cabling best practices.
- Uses ITSM and Remedy ticket processes to document actions taken and executes hardware or software deployment.
- Supports lifecycle asset management (LCAM) of IT equipment - deployment through exchange/disposal.
- Ensures troubleshooting and resolutions are accomplished using industry best practices, resolves technical issues, ensures issues resolved per FAA direction, and documents installed configuration.
- Makes updates to the knowledge base by creating documentation describing issues encountered, their resolutions, and works on the development of processes and documentation to improve the ability of the service desk to detect and resolve problems.
- Must frequently lift and/or move up to 10 pounds and occasionally lift and/or move up to 50 pounds.

Qualifications

Desired Skills And Experience:

- Technical proficiency in supporting desktop, server, printer, and network equipment.
- IT Certification(s)
- HDI Certification(s)

SAIC® is a premier Fortune 500® technology integrator solving our nation's most complex modernization and readiness challenges across the defense, space, federal civilian, and intelligence markets. Our robust portfolio of offerings includes high-end solutions in systems engineering and integration; enterprise IT, including cloud services; cyber; software; advanced analytics and simulation; and training. With an intimate understanding of our customers' challenges and deep expertise in existing and emerging technologies, we integrate the best components from our own portfolio and our partner ecosystem to rapidly deliver innovative, effective, and efficient solutions.

Tracy Jackson

Principle Recruiter

jacksontra@saic.com

JPMorgan Chase Bank, Co
Grossmont - La Mesa, CA
Full-time

Full Job Description:

At JPMorgan Chase, we have an obsession for taking care of our customers and employees and making them feel welcomed and valued by building lasting relationships, doing the right thing, exceeding expectations and having a strong commitment to diversity and inclusion. Using the latest banking solutions combined with cutting edge financial technology and the most welcoming and friendly service, you'll be front and center representing our brand and culture. Here at Chase, you'll have the opportunity to help people experience our Customer Promise - helping people make the most of their money so they can make the most of their lives, by providing education and advice tailored to suit their financial needs.

Do you have a passion for helping customers, building relationships and delivering extraordinary customer service? We are looking for energetic, enthusiastic people to be the face of Chase to our retail branch customers. Lead Associate Operations who are successful in making referrals may be eligible for monthly incentives.

A Lead Associate Operations Trainee is responsible for completing the Lead Associate Operations Training Program (30 days) and learning the business activities of a Lead Associate-Operations.

Description:

As a Lead Associate Operations on a Branch Banking team, you support the Branch Manager and Associates to ensure customer financial transactions are completed accurately and efficiently, while complying with all policies, procedures and regulatory banking requirements. Apply these skills to become a Lead Associate Operations at Chase and help impact the customer banking experience.

Responsibilities:

You'll contribute significantly to the success of your branch by helping with the following:

- Work with the branch manager to set the tone of the branch environment to provide an exceptional customer experience, and a dynamic and engaging culture
- Process and assist customers with transactions
- Introduce customers to your branch team who will build relationships and assist with specialized financial needs
- Make customers' lives easier by sharing and setting up self-service options to access their accounts 24 hours a day/7 days a week
- Support the Branch Manager with all aspects of branch operations, including loss control, compliance and audit standards
- Assist with scheduling as necessary
- In the absence of the Branch Manager or designated banker, you'll be given responsibility to communicate branch priorities throughout the day

Qualifications:

- Demonstrated ability to make connections, engage and educate customers and refer as appropriate
- Strong desire and ability to influence, educate and connect team, partners and customers to technology
- Demonstrated leadership abilities and works well in a team environment
- Demonstrated proficiency in operations and transaction accuracy
- Minimum one year of branch banking experience preferred; Teller and/or Personal Banker experience is a plus
- Detail-oriented, organized and ability to multi-task with an ability to follow policies, procedures, and regulatory banking requirements
- Some College level or military equivalent strongly preferred; High school degree, GED or foreign equivalent required
- Availability to work Branch hours, including weekends and some evenings
- Chase is a leading financial services firm, helping nearly half of America's households and small businesses achieve their financial goals through a broad range of financial products. Our mission is to create engaged, lifelong relationships and put our customers at the heart of everything we do. We also help small businesses, nonprofits and cities grow, delivering solutions to solve all their financial needs.

- EMPOWER OTHERS: Work alongside Twilio team mates through the pre-sales process and drive improvements through cross-functional initiatives within Twilio
- BE BOLD: Don't be afraid to take a big idea and make it reality

Why?

Twilio customers often share common business challenges, but rarely share the same implementation requirements. Each company is unique when it comes to process, technology stacks, and skill. This Engineer will be called on to help demonstrate the more secure way to use Twilio products to achieve (and often exceed) the customers' goals.

Twilio is a company that is empowering the world's developers with modern communication in order to build better customer engagement experiences. Twilio is truly unrivaled; we are a company committed to your growth, your learning, your development and your entire employee experience. We only win when our employees succeed and we're dedicated to helping you develop your strengths. We invest in employees dedicated to tackling hard problems and creating your own ideas. We have a cultural foundation built on diversity, inclusion and innovation and we want you and your ideas to thrive at Twilio.

Where?

This position can be located anywhere in the United States. Twilio offers benefits and perks to support the physical, financial, and emotional well being of you and your loved ones. No matter where you are based, you will experience a company that believes in small teams for maximum impact; seeks well-rounded talent to ensure a full perspective on our customers' experience, understands that this is a marathon, not a sprint; that continuously and purposefully builds an inclusive culture that empowers everyone to do their best work and be the best version of themselves.

An overview of Twilio's benefits offered is listed below:

Twilio is committed to delivering a comprehensive benefits program that provides support needed for you and your loved ones. It's likely that you don't think about benefits every day; however, they are an important component of your total compensation, and we want you to understand the options available to you so that you can make the most of your benefit dollars. At the time of this posting, this role is eligible to participate in the following benefits, which Twilio reserves the right to modify at any time for any reason in accordance with applicable law:

Healthcare Insurance and Leave:

- Prescription Drug
- Dental
- Vision
- Flexible Spending and Health Savings Accounts
- Leave programs for all of life's moments: maternity, parental/bonding, as well medical leave to care for yourself or a loved one

Financial Benefits:

- Short and Long Term Disability Insurance
- Life and Accidental Death & Dismemberment Insurance
- 401(k) Retirement Savings Plan with a match

Reimbursement Programs & Stipends:

- \$65 per month work-from-home stipend
- Up to \$50 per month for wellness expenses and activities
- Up to \$30 per month to use towards books/eBooks

About us:

Millions of developers around the world have used Twilio to unlock the magic of communications to improve any human experience. Twilio has democratized communications channels like voice, text, chat, video and email by virtualizing the world's communications infrastructure through APIs that are simple enough for any developer to use, yet robust enough to power the world's most demanding applications. By making communications a part of every software developer's toolkit, Twilio is

enabling innovators across every industry — from emerging leaders to the world’s largest organizations — to reinvent how companies engage with their customers.

Margho Dunnahoo-Kirsch
Sr. Talent Partner
margho.dunnahoo-kirsch@sendgrid.com

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General Dynamics Jobs in San Diego CA

Human Capital Analyst
General Dynamics NASSCO
San Diego, CA
Shift: 1st
Security Clearance: No Clearance
Full time

Summary:
Provides tactical workforce planning support for Human Resources data management reporting, forecasting, tracking & monitoring, data quality reviews for SAP HR, Oracle (PeopleSoft) and related HR Information Systems. The Human Capital Data Analyst role will support HR, Legal, Employee Relations, Total Rewards, Communications, Finance and Corporate Compliance by providing the requisite analytics to answer people-related questions with credible data. Reports to the Manager, Total Rewards & HRIS. Interacts with all levels within the company, outside agencies, vendors, and organizations.

Essential Functions And Duties:

- Support the tracking and communication of compelling human capital metrics, reporting and self-service dashboards
- Work closely with peers and stakeholders to access, pull, review and analyze data from a variety of HR data sources
- Gather new data, reconcile disparate data, and creatively use existing data to propose metrics and present results in a comprehensive and compelling way
- Design reporting tools that allow users to customize different views of metrics or slices of results over large data sets
- Respond to Talent Leadership and others for a variety of on-demand human resources reports and ad hoc requests as needed
- Develop analysis plans and apply appropriate statistical techniques and/or predictive modeling to answer workforce-related questions
- Drive analyses of HR and business data to identify relationships and trends; interpret data and communicate noteworthy findings to HR and business leaders
- Maintain data integrity in systems by regularly analyzing and auditing data
- Design user-friendly data management tools, with guides and documentation
- Partner with Finance to conduct cost impact analyses
- Understand or learn company concepts, practices and procedures related to State and Federal labor and employment laws, union contracts, compensation and employee benefits
- Other duties as assigned.

Skills And Qualifications:

- Bachelors’ degree in a quantitative social science, such as Statistics, Economics, Mathematics or related field (or equivalent experience).
- Two+ years of experience in Analytics and Visualization Tools (Tableau, Power BI, etc.)
- Experience with statistical analysis, regression modeling and forecasting, time series analysis, and data mining
- Inquisitive technical and business skills to understand, test, or challenge the status quo while working harmoniously with the business and technology owners.
- Ability to source, work with, and combine disparate data sets to answer business questions.
- Ability to deliver complex analysis/ projects from initiation through delivery;; project management skills/experience a plus

- Proven analytical and quantitative ability and a passion for enabling customers to use data and metrics to back up assumptions, develop business cases, and complete root cause analyses.
- Advanced Excel skills and proficiency with Access, Outlook, Word and Power Point
- Experience with business intelligence tools and SQL Excellent verbal and written communication abilities
- Detailed-orientated with strong organizational and multitasking skills and ability to balance competing priorities in a fast-paced, environment.
- Demonstrates discretion and confidentiality in handling sensitive and protected data/ information.

PHYSICAL DEMANDS:

The position is in an office environment and requires regular sitting and using hands and fingers for computer-related work and keyboarding. Specific vision abilities required by this job include close vision and the ability to adjust focus while using computer systems and screens. Must be physically able to commute to various areas in shipyard on occasion. The noise level in the work environment is usually moderate.

ACCOUNTABILITY:

This position reports to the Manager of Total Rewards & HRIS. The Human Capital Analyst supports the People Data functional team of exempt and non-exempt employees. This role must demonstrate high integrity, solid work ethics and a commitment to General Dynamics GD NASSCO.

Amanda Thomas
 Sr. Talent Acquisition Specialist
 amanda.thomas@nassco.com

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General Dynamics Information Technology Jobs in San Diego CA

A. Training Program Analyst
 General Dynamics Information Technology
 San Diego, CA
 Scheduled Weekly Hours: 40
 Travel Required: Less than 10%
 Telecommuting Not Allowed

Job Description:

Join General Dynamics Information Technology (GDIT) and be a part of the team of men and women that solve some of the world’s most complex technical challenges. We are searching for a Training Program Metrics Analyst to join the team in San Diego, CA.

The Tactical Publication Manager will provide support to the Surface and Mine Warfighting Development Center Headquarters Division (SMWDC) by providing subject matter expert (SME) advice and assistance in support of organizational primary lines of operations.

Responsibilities for this position will include but may not be limited to:

- Entry and management of relevant data into the Warfare Training Instructor (WTI) database system including application specific parameters and updated WTI individual records as individual information changes. These changes will be performed for PCS transfers, PRD changes and other operational requirements. The contractor shall develop, process and maintain databases that support the Continuous Professional Development (CPD) Program and subject matter expert (SME) programs. Contractor shall be proficient in the use of Sharepoint, Access and Excel applications.
- Develop, process and update documents that support academic courses of instruction throughout SMWDC to ensure alignment with the training program, coordinating with other SMWDC stakeholders to improve WTI recruiting, selection boards, training and monitoring processes. Contractor should be able to conduct analysis of pertinent data to develop initiatives to increase WTI recruiting and internal program management.

- Participate in meetings with and/or making presentations to Navy managers including flag officers, and afloat and ashore Commanding Officers, and provide feedback in the form of meeting notes and recommendations.

Basic Qualifications:

- Current SECRET Security Clearance
- Bachelor's Degree
- At least 3 years of recent Navy Sharepoint and Collaboration At Sea (CAS) experience
- At least 10 years as a qualified Surface Warfare Officer
- Experience and familiarity with Surface Force Training Continuum to include Basic Phase, Advanced Phase and Integrated Phase Training
- Recent proficiency in MS Word, Excel, Power Point, and Access (database management and entry)

B. Spy B/L 9 Training Supervisor

General Dynamics Information Technology

San Diego, CA

Scheduled Weekly Hours: 40

Travel Required: 10-25%

Telecommuting Not Allowed

Job Description:

Join General Dynamics IT and be a part of the team of men and women that solve some of the world's most complex technical challenges. The CSCS program is seeking a SPY B/L 9 Trainer to join their team in San Diego, CA.

Duties Include:

- Supervises training professionals who exercise latitude and independence in their assignments.
- Acts as advisor to subordinates to meet schedules and/or resolve technical problems.
- Develops and administers schedule, performance requirements; may have budget responsibilities.
- Identifies training needs and priorities by working with business leaders and critical stakeholders
- Provides one-on-one coaching to trainers to aid in the development of knowledge and skills needed.
- Assists in developing annual training plans.
- Assists with the implementation of training curriculum
- Leads developmental training sessions for trainers
- Leads and support special projects assigned
- Establishes metrics to indicate training impact and creates evaluation programs that measure effectiveness, updating approaches and curriculum as necessary.
- Helps conduct assessments, analyze data, diagnose training inefficiencies and conducts research information to help create solutions-oriented measures that will improve training programs.
- Assists upper management in strategy and decision process.

Basic Qualifications:

- BA/BS (or equivalent experience),
- 5+ years of experience with Navy systems and training
- Secret clearance

We are GDIT. The people supporting some of the most complex government, defense, and intelligence projects across the country. We deliver. Bringing the expertise needed to understand and advance critical missions. We transform. Shifting the ways clients invest in, integrate, and innovate technology solutions. We ensure today is safe and tomorrow is smarter. We are there. On the ground, beside our clients, in the lab, and everywhere in between. Offering the technology transformations, strategy, and mission services needed to get the job done.

Charmayne Yorke

Senior Talent Acquisition Advisor

Charmayne.Yorke@gdit.com

San Diego, CA

Full time

THOR Solutions is actively seeking a highly motivated MCM Deck Systems and Minesweeping Subject Matter Expert (SME) to support a Navy Readiness Assistance Training Team (RATT) program based in San Diego, CA. The ideal candidate will have SME-level technical experience supporting Mine Counter Measures Ship (MCM) deck divisions as a senior leader to include executing deck evolutions and completing deck related inspections and assessments.

The candidate's responsibilities may include (but are not limited to) performing, supporting, or supervising the following actions:

- Comply with engineering documentation standards, engineering plans, system specifications and test procedures for all deck systems and related equipment.
- Assess shipboard level of knowledge and provide focused training to improve readiness.
- Evaluate and provide feedback with recommendations for improvement.
- Provide training on operation, maintenance, and best practices for deck systems.
- Generate discrepancy reports and provide to the customer via Material Deficiency Report (MDR) and Material Deficiency Forms.
- Assess shipboard readiness to train and provide safe to train status to customer prior to conducting training.
- Comply with applicable safety standards.
- Provide reference information and specifications for all deficiencies.
- Serve as senior technical trainer assisting shipboard crews to increase fleet readiness.

Job Requirements

U.S. Citizenship Requirement:

- This position is associated with a government contract which explicitly requires all personnel to be U.S. Citizens. Only eligible applicants may be considered.

Security Clearance Requirements:

- Must already possess and be able to maintain an existing, active SECRET security clearance.
- Candidates without an existing, active SECRET security clearance may not be considered.

Required Education, Experience, Skills, And Abilities:

- At least twenty years of operating experience while assigned to a warship or military auxiliary that has as its primary mission areas minesweeping.
- Direct operational and maintenance experience, within the last five years, with the minesweeping systems, equipment, and deck gear currently employed by the Navy.
- Knowledgeable regarding the specialized maintenance and life-cycle requirements associated with the hull types employed on Navy Minesweeping units.
- Proficiency with common productivity software including the Microsoft Office suite.
- Strong written and verbal communication and presentation skills.

Travel Requirements:

- This position includes up to 50% travel.

Typical Physical Activity:

- This position's essential functions typically include (but are not limited to): climbing, crawling, fingering/typing, hearing, kneeling, lifting, reaching, repetitive motion, sitting, standing, talking, vision, and walking.

C. Maintenance, Material Management, and Logistics SME (Navy/DoD)

THOR Solutions, LLC

San Diego, CA

Full time

THOR Solutions is actively seeking a highly motivated Maintenance, Material Management, and Logistics Subject Matter Expert (SME) to support a Navy Readiness Assistance Training Team (RATT) program based in San Diego, CA. The ideal candidate will have SME-level technical experience using and managing the Navy's Material Maintenance Management (3M) Program and will use this expertise to train Navy Sailors.

The candidate's responsibilities may include (but are not limited to) performing, supporting, or supervising the following actions:

- Assess shipboard compliance with the Navy's 3M Program.
- Assess shipboard level of knowledge and provide focused training to improve readiness.
- Evaluate and provide feedback with recommendations for improvement on 3M performance.
- Provide training on operation, maintenance, and best practices for managing shipboard 3M programs.
- Generate discrepancy reports and provide to the customer via Material Deficiency Report (MDR) and Material Deficiency Forms.
- Assess shipboard readiness to train and provide safe to train status to customer prior to conducting training.
- Comply with applicable safety standards.
- Provide reference information and specifications for all deficiencies.
- Serve as senior technical trainer assisting shipboard crews to increase fleet readiness.

Job Requirements

U.S. Citizenship Requirement:

- This position is associated with a government contract which explicitly requires all personnel to be U.S. Citizens. Only eligible applicants may be considered.

Security Clearance Requirements:

- Must already possess and be able to maintain an existing, active SECRET security clearance.
- Candidates without an existing, active SECRET security clearance may not be considered.

Required Education, Experience, Skills, And Abilities:

- At least twenty years of experience using and managing the Navy 3-M system. Experience should be comparable to a Navy Command 3-M Coordinator (3-MC) or ships maintenance and material officer.
- Direct experience, within the last five years, using shipboard maintenance management and logistics databases currently in use by the U.S. Navy. Shall be fully versed in the procedures and requirements of repair and replacement part procurement.
- Must have experience equivalent to a Navy Quality Assurance Officer (QAO) fully knowledgeable regarding current Navy quality assurance processes.
- Proficiency with common productivity software including the Microsoft Office suite.
- Strong written and verbal communication and presentation skills.

Travel Requirements:

- This position includes up to 50% travel.

Typical Physical Activity:

- This position's essential functions typically include (but are not limited to): climbing, crawling, fingering/typing, hearing, kneeling, lifting, reaching, repetitive motion, sitting, standing, talking, vision, and walking.

Founded in 2009, THOR Solutions, LLC (THOR) is a rapidly growing Center for Veteran's Excellence (CVE) verified Service Disabled Veteran Owned Small Business (SDVOSB) supporting a broad portfolio of U.S. Navy, U.S. Coast Guard, and commercial clients.

THOR supports U.S. Navy, U.S. Coast Guard, and commercial maritime domain requirement execution nationwide and around the world, including all major Continental United States (CONUS) and Outside Continental United States (OCONUS) Fleet Concentration Areas (FCAs).

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Project Control Analyst, Senior
Booz Allen Hamilton
San Diego, CA
Job Number: R0105978
full time

The Challenge:

The right mixture of great ideas and funding can create powerful change. In a complex organization, allocating funding to where it can be most effective can be a challenge. That’s why we need you, a financial analyst who can easily navigate the requirements, policies, and regulations that govern funding, to make Booz Allen Hamilton team can make the most impact for both internal and external clients.

As a financial analyst on our team, you’ll work on a financial management strategy to help meet the needs of both internal and external clients while ensuring proper risk mitigation and financial management processes are observed. You’ll work with project and job managers and internal teams to build an actionable plan for your client to ensure effective task financial management. You will maintain responsibility for a wide variety of finance-related deliverables and may be called upon to recommend best practices to monitor the financial management of programs.

This is an opportunity for you to learn the laws, regulations, and policies that will help your client develop well-formed requirements. Once the funding is in place, you’ll make sure the funding is used efficiently through consistent tracking and communication with program managers and external clients. This is your chance to use your skills in contract financial management while furthering your financial analysis experience.

Empower change with us.

You Have:

- 5+ years of professional experience as Project Control Analyst
- Experience with Microsoft Office programs, including PowerPoint, Word, and Outlook
- Knowledge of Microsoft Excel, including formulas and their effective use in a financial tracking, analysis, and reporting environment
- Ability to obtain a security clearance
- BA or BS degree

Nice If You Have:

- Experience with CPFF and T&M Hour contract type
- Possession of excellent verbal and written communication skills
- Possession of excellent organizational skills
- Active Secret clearance

Clearance:

Applicants selected will be subject to a security investigation and may need to meet eligibility requirements for access to classified information.

Build Your Career:

When you join Booz Allen, you’ll have the opportunity to connect with other professionals doing similar work across multiple markets. You’ll share best practices and work through challenges as you gain experience and mentoring to develop your career. In addition, you’ll have access to a wealth of training resources through our Analytics University, an online learning portal where you can access more than 5000 functional and technical courses, certifications, and books. Build your technical skills through hands-on training on the latest tools and state-of-the-art tech from our in-house experts. Pursuing certifications that directly impact your role? You may be able to take advantage of our tuition assistance, on-site bootcamps, certification

training, academic programs, vendor relationships, and a network of professionals who can give you helpful tips. We'll help you develop the career you want as you chart your own course for success.

George Bernloehr
Military Recruiting Lead
Bernloehr_George@bah.com

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Chief Financial Officer
The Episcopal Diocese of San Diego
San Diego, CA
Full time
Location: San Diego, CA (Ocean Beach area)
Reports To: Canon to the Ordinary (Chief of Staff equivalency)
Direct Reports: 3 (Controller, PT Bookkeeper and PT Financial Consultant)
Compensation: \$100,000 - \$105,000 DOE/Neg.
Benefits: Comprehensive package including full employee health coverage and pension

ECS is an equal opportunity employer. We celebrate diversity and are committed to creating a positive and inclusive work environment for all employees. We encourage applicants of all faith backgrounds.

Our Organization:
The Episcopal Church has an extremely deep historical connection to social justice. Our motto is "Courageous Love," and we strive to express God's love through our own love for our neighbors. It is within this tradition that we strive to build relationships across ideological, political, and socio-economic divides. Originally part of the greater Diocese of Los Angeles, the Episcopal Diocese of San Diego (EDSD) was incorporated as a new Diocese in 1974. Our team's mission is to support our congregations and help them thrive in the communities they serve. Today our Diocese consists of 44 congregations, reaching across an extremely large and diverse area, from the coast eastward to Yuma and north to the Palm Springs and Menifee areas. With a team of 12 staff members, our organization is built on a culture of kindness, whereby we are committed to supporting each other's humanity providing the best possible service to our parishes. Under the leadership of the Rt. Rev. Dr. Susan Brown Snook, the Diocese's main offices are within the Episcopal Church Center in Ocean Beach.

Position Summary:
The Chief Financial Officer (CFO) reports to the Canon to the Ordinary, the Diocesan equivalency to a Chief of Staff. This position will serve as a key member of our 5-person executive team and will play a role in nearly every area of the organization. The CFO oversees EDSD's \$2.3M annual operating budget, derived from annual contributions from the congregations. As such, we are a highly service-focused organization working to support our congregations and further their impact. A significant part of the CFO's role will be focused on advising our 44 congregations on finance and accounting matters, working directly with the volunteer treasurers, priests, and bookkeepers at each parish. Although the parishes operate independently with their own financial policies and procedures, the CFO will have some oversight responsibility for the collective budget off \$15M annually.

We seek a highly competent technical expert, who brings deep experience in nonprofit accounting. This is an extremely broad position, overseeing all financial affairs of the organization, including financial planning, budgeting and analysis, accounting, financial controls and reporting, property management and insurance. The CFO is the primary advisor and thought partner to both the Canon and the Bishop on all financial matters, with the opportunity to help craft and implement the organization's vision, in the service of our parishes.

Short-term (year 1) priorities for this position include:

- Developing a deep understanding of our organization, with a focus on building trust and relationships with team members at all levels.
- Take ownership of financial strategy, planning, and reporting; guide decision making in ways that are fully mission-aligned.
- Partner with EDSD's two financial consultants to help them complete their work.

- Launch the 2022 budgeting process.
- Ensure individual parish audits are completed and reviewed.
- Make recommendations for optimizing financial controls and increasing automation, including implementation of a donor management software system.
- Conduct a thorough analysis of all EDSD's financial accounts to ensure we are optimizing the benefits and costs of each account.

Longer-term (years 2+) priorities for this position include:

- Continue making regular reviews of EDSD's programmatic and financial capacity.
- Develop a deep understanding of the individual congregations and their finances.
- Identify ways for EDSD and the congregations to optimize cash flow.
- Work with the Bishop and the executive staff team, along with volunteer governing board members, to implement the diocesan strategic plan.
- Select and implement a new accounting software system.

Duties & Responsibilities:

- As a member of the Bishop's senior staff, participate in leadership and visioning for EDSD.
- Responsible for stewardship of all assets of the diocese, including property.
- Create and manage budgets and financial forecasts.
- Maintain proper internal controls oversee the annual audit process.
- Present monthly financial, investment and treasury reports.
- Oversee cash and investment management.
- Establish efficient records management and archiving procedures.
- Serve as the main point of contact for questions and concerns regarding property and casualty insurance and risk management.
- Oversee human resources and benefits administration; partner with EDSD's HR consultants on questions from congregations.
- Maintain knowledge of church and government policies, procedures and laws and communicate important information to the congregations as necessary.
- Serve as EDSD's primary contact with banks, investment advisors, and insurance companies.
- Work with congregations and governing bodies to obtain appropriate approvals for congregations' loans, leases, and other transactions.
- Conduct workshops for congregations on financial and business issues.
- Act as a financial consultant to congregations on reports, audits, property transactions, accounting systems, and leadership development.
- Supervise the accounting and bookkeeping staff.

Attributes & Work Style:

- Servant Leader: Applies a can-do attitude and a customer service mindset to everything they do.
- Compassionate: Finds fulfillment in the nature of our work, with a commitment to social justice and progressive values.
- Growth-oriented: Possesses a continuous improvement lens and recognizes potential; asks thoughtful questions and offers solutions.
- Strategic Thinker: Intellectually curious, decisive, resourceful, and responsive, with the organizational sensitivity to gain the support and confidence from all areas of our organization.
- Collaborative: Works effectively with diverse personalities; a natural team player with an easy-going personality; someone who thrives inside a small, team-based work environment.
- Analytical: Extremely detail-oriented; someone who enjoys working with data, conducting deep analysis and spotting trends.
- Metrics-driven: Skilled at setting measurable, reasonable goals for financial performance and operational excellence; firm but fair, holding team members accountable for performance.
- Planning and Process-oriented: Exceptional mind for optimizing workflows and managing people, systems, procedures, and programs.

- Hands-on: Enjoys playing many roles with the ability to keep multiple projects moving forward according to shifting timelines and priorities.
- Proactive: Able to identify and address potential problems before they flare up.
- Patient: Able to work with people of all levels of financial savviness; ability to take complex financial concepts and communicate them in easy-to-understand ways.

Experience & Skillset:

- 7+ years of experience in Finance and/or Accounting roles, with significant leadership and management responsibilities.
- Previous experience as the CFO, VP/Director of Finance, or Controller of a similarly sized organization.
- Deep knowledge of nonprofit finance and accounting best practices.
- Basic knowledge of California employment law.
- Robust financial management skills, including strong proficiency with assessment tools, methodologies, and metrics used to oversee organizational financial health.
- Demonstrated ability to supervise accounting functions, including internal and external audits.
- Excellent written and oral communication skills; ability to effectively present information to a wide range of stakeholders.
- Affiliation or experience with the Episcopal Church is helpful but not at all required.

Sarah Thompson

Director

sarah@blairsearchpartners.com